

Filter Repair Request

About your system:

Did Lusk Pools build the pool or install equipment? _____ Inground or Above Ground?

How old is the equipment? _____ Is there free access to equipment? _____

- If not, is there a gate? _____ What is gate code? _____

Is the equipment below water level? _____ If so, are there valves to turn off flow of water to equipment? _____ Is your system automated? _____

- If so, what is the name of your automation system? _____

Are your pipes painted? _____ Are they 1.5inch or 2inch? _____

*** Please send pictures to services@luskpools.com

About the repair needed:

- What is the brand of your filter? _____
- What is the model of your filter? _____
- Has the filter been backwashed/cleaned recently? _____
- Is sand or DE getting back to the pool? _____
- Do you see visible leaks around equipment or from backwash line? _____

Please give a detailed description of the problems you observe with your filter.

If you are unable to provide requested information, please let us know and we will set up a service call for diagnostic purposes only. (If we are able to repair at that time, we will. If not, a separate service call will be scheduled)