

# Salt System Repair Request

## About your system:

Did Lusk Pools build the pool or install equipment? \_\_\_\_\_ Inground or Above Ground?

How old is the equipment? \_\_\_\_\_ Is there free access to equipment? \_\_\_\_\_

- If not, is there a gate? \_\_\_\_\_ What is gate code? \_\_\_\_\_

Is the equipment below water level? \_\_\_\_\_ If so, are there valves to turn off flow of water to equipment? \_\_\_\_\_ Is your system automated? \_\_\_\_\_

- If so, what is the name of your automation system? \_\_\_\_\_

Are your pipes painted? \_\_\_\_\_ Are they 1.5inch or 2inch? \_\_\_\_\_

\*\*\* Please send pictures to [services@luskpools.com](mailto:services@luskpools.com)

## About the repair needed:

- What is the brand of your salt system? \_\_\_\_\_
- What is the model of your salt system? \_\_\_\_\_
- What is the salt level reading on panel? In store? \_\_\_\_\_
- What are the Error Messages, if any? \_\_\_\_\_
- Have you tried hard reset (cut breakers for 5 minutes)? \_\_\_\_\_

Please give a detailed description of the problems you observe with your salt system.

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*If you are unable to provide requested information, please let us know and we will set up a service call for diagnostic purposes only. (If we are able to repair at that time, we will. If not, a separate service call will be scheduled)*