

LUSK LEISURE PRODUCTS, INC.
P.O. Box 248, Holly Springs, GA 30142
Bus: 770-479-9579 Fax: 770-345-8843
Email: services@luskpools.com

POOL OPENING AGREEMENT

Opening Amount: _____

Customer Name _____ Date _____

Address _____

Phone _____ Alt Phone _____

POOL OPENING INCLUDES:

- Removing winter cover and cleaning it with a cleaner/deodorizer
- Remove and drain water bags, if applicable (tarp covers)
- Remove all spring restraints and lower brass anchors, if applicable (safety covers)
- Rinse off deck with water
- Removing all winter plugs and gizmos
- Re-installing filter system plugs (if able)
- Re-installing ladder(s) and handrail(s)
- Start up filtration system. If water level is too low we cannot start up pool and circulate water.
- Adding start-up chemicals (chlorine shock & algaecide). If water level is too low we cannot add chemicals.
- If necessary and if able, pool will be swept and the automatic cleaner added.
- We will note any visible damages. Any repairs will be scheduled as a separate service call.
- Add initial start-up D.E. powder.

POOL OPENING DOES NOT INCLUDE:

- Turning on all breakers inside house.
- Adding water to pool until at least middle ways of the skimmer. **If water level is too low, there will be a charge for a return trip.**
- Putting cover in storage. Cover and all accessories will be left on deck; it is homeowners responsibility to store away the cover and accessories.
- Cleaning and/or clearing up green and/or cloudy pools.
- Removing water and/or debris off of cover (**Note: Additional charges will be incurred if we remove water on cover**)
- Balancing pool water or adding salt
- Fixing or replacing broken parts (all plugs, jets, baskets, gaskets/seals, sight glass, cover bag etc.)
- Tracking down parts, pool cover bag, pool cleaner, pool accessories etc. to finish the opening.
- Additional backwashing after initial start-up. After first backwash, it is the owner's responsibility to repeat process.
- If pool is above ground: installing ladders, handrails and deck accessories.

****Notice: OWNERS' RESPONSIBILITIES****

Not all pools are clear when opened. Due to the freezing temperatures, snow and rain during the winter months it is very likely your pool will be green and/or cloudy. Lusk Leisure Products Inc. will not be held responsible for algae or cloudiness. If you would like us to return and start the process of cleaning the pool you need to set up a service call. Your filter pressure may go up after pool has been opened, indicating a need to backwash. All ladders, handrails, cover bag and deck accessories must be located at the pool or, if located in storage, be easily accessed. Please note, water may leak thru cover bag onto storage floor. Openings will be performed as close to the date and time scheduled. * **Pool opening does not include clearing up green pools, removing stains, or balancing pool chemicals.** We are there to open your pool and get equipment running for the season only- not inspecting, fixing broken parts, dead pumps, missing parts or fixing any damages that may have occurred over the winter or seasons before. If we are unable to finish the opening for any reason due to the homeowner(s) not fulfilling responsibilities, there will be a separate charge and trip at the standard service call rate plus price of parts. We recommend letting the pool run for 24 hrs. prior to having the pool water tested and balanced. It is the homeowners' responsibility to set all timers. We will not be starting up your heater. We recommend starting the heater **after** the water is completely balanced. All cancellations must be made at least 24 hrs. prior to pool opening. Any cancellations made after 24 hrs. are subject to a cancellation fee of \$50.00. During inclement weather, the pool opening will be scheduled as close to the scheduled date as possible. We will attempt to call ahead of the opening. If we are not able to reach owner, opening is not pre-paid or credit card is not on file we will not open your pool.

CONTINUED...

****PLEASE NOTE IF YOUR POOL HAS ALGAE, DIRT, DEBRIS, ETC.** Our attempt to sweep (if able) and add the automatic cleaner (if able) may cause the water to be murky, cloudy and/or green. We highly recommend owner allows pool to circulate 24/7 until the pool is clear. This will allow the particles to resettle then the owner may vacuum and add a sanitizer. **BE ADVISED** the pressure on the filter may rise indicating the filter needs to be backwashed and/or cleaned. **PLEASE UNDERSTAND** this is normal and must be followed up promptly by owner to be clear.

*Placement on the opening schedule is a first-come first-serve basis. We require that this agreement be signed and returned before the appointment and a valid credit card be on file for ANY service provided, before the scheduled appointment. Otherwise you will not be placed on the schedule. Your pool will not be opened if this agreement is not signed and a credit card is not on file.

*Please understand that if the water level is not at least mid-ways of the skimmer(s), we cannot and will not: start up system, circulate pool, add chemicals, or backwash filter. It is the responsibility of the homeowner to fill pool to proper level before pool opening. We are there under the impression that every thing is in working order and we cannot and will not run system if pump is not working or water level is too low.

*UNDERSTAND: your pool has been closed for a number of months. We will not be responsible for any missing and/or broken parts such as: plugs, jets, baskets, gaskets/seals, sight glass, cover bag etc.)

I have read and understand the above agreement and agree to the terms therein.

Customer Signature (Required)

Call the store to set up an appointment

Desired Opening Date

Valid Credit Card Information:

(Card #, Type & Exp.)

(Required)

CVV2#

(Required)

WE CAN DELIVER

ALL OF YOUR CHEMICAL NEEDS FOR THE
NEW SEASON WHEN WE COME TO OPEN
YOUR POOL! (Salt not included)

YOU WILL RECEIVE A 10% DISCOUNT OFF
OF YOUR ORDER.

PLEASE FILL BELOW (QUANTITY & PRODUCT):

****NOTICE: OFFER APPLIES AT THE TIME OF POOL OPENING ONLY. NOT VALID BEFORE OR AFTER THE POOL IS OPENED. DISCOUNT ONLY APPLIES TO CHEMICALS DELIVERED, DOES NOT APPLY TO OPENING CHARGES. For Salt deliveries, call to make appointment, delivery charge will apply.**

